

## BOOKING CONFIRMATIONS

- Provisional bookings can be held for a two-week period and are automatically released if not confirmed.
- A 20% non-refundable deposit is required to confirm a provisional booking.
- For confirmed bookings the balance of payment is required 60 days prior to travel.
- If booking confirmation takes place within the 60-day period, the full amount is payable on confirmation of booking.
- Booking cancellations are subject to cancellation policy below.
- No booking will be cancelled or amended unless notified in writing.

*Please Note: Payments must be made free of bank charges. Bank charges are for the account of the payer.*

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## BOOKING CANCELLATION POLICY

**The following cancellation policy applies to all bookings:**

- 20% cancellation fee (deposit forfeit) from confirmation to 60 days prior to travel;
- 70% cancellation fee if cancelled 59 - 45 days prior to travel;
- 100% cancellation fee if cancelled 44 days or less prior to travel and any no-shows.

*For Group Bookings should the numbers in a group decrease after the booking has been confirmed, cancellation fees will be levied on the number of released beds.*

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## ORIGINATING AGENT

Natural Selection invests in international marketing activities. It is expected that agents supply details of their originating agents. Natural Selection reserves the right to reduce the agent commission by 5% (percentage points) if the originating agent is not supplied. Please provide this information at the time of making the booking.

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## OTHER

- It is a condition of travel that guests have insurance for cancellation/curtailment, medical expenses and baggage loss.
- Natural Selection Safaris (Pty) Ltd cannot be held responsible for any costs incurred due to factors beyond our control. These include (but are not limited to): force majeure, war, threat of war, riots, civil disturbances, terrorist activity, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks, and changes due to rescheduling or cancellation of flights by an airline or alteration of the airline or aircraft type; closed or congested airports or ports, hurricanes and other actual or potential severe weather conditions, and any other similar event.
- Natural Selection will not be held liable for any consequential loss or damages, whatsoever, whether direct or indirect.
- All rates, terms and conditions are subject to change without prior notice.